



**NUMBER:** 24-009-08

**GROUP:** Heating & A/C

**DATE:** November 26, 2008

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**SUBJECT:**

Warm Air From Instrument Panel Outlets When Cold Air Is Selected

**OVERVIEW:**

This bulletin involves installing a revised HVAC distribution housing.

**MODELS:**

2009	(WK)	Grand Cherokee
2009	(XK)	Commander

**NOTE:** This bulletin applies to vehicles equipped with Manual Temperature Control built between August 11, 2008 (MDH 0811XX) and October 14, 2008 (1007XX).

**SYMPTOM/CONDITION:**

The MTC system will not distribute cold air when the control head temperature knob is rotated from full hot to full cold position with blower on high and in panel mode.

**DIAGNOSIS:**

If a customer indicates that the condition is present, perform the Repair Procedure.

**PARTS REQUIRED:**

Qty.	Part No.	Description
1	68020233AB	Housing, HVAC Distribution - Left Hand Drive - Gas Engine Equipped
1	68020246AB	Housing, HVAC Distribution - Left Hand Drive - Diesel Engine Equipped

**REPAIR PROCEDURE:**

Using procedures outlined in DealerCONNECT > TechCONNECT > Heating and Air Conditioning > Distribution > Housing, HVAC remove the HVAC distribution housing and install the revised assembly.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

<b>Labor Operation No:</b>	<b>Description</b>	<b>Amount</b>
24-65-31-98	Install, revised HVAC distribution housing -WK (B)	3.6 Hrs.
24-65-31-97	Install, revised HVAC distribution housing -XK (B)	4.1 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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