

December 22, 2004

TO: ALL JEEP DEALERS

FROM: J. E. HILGER

SUBJECT: Rapid Response Transmittal Service Action #04-031
Release Clip Not Removed From Power Steering Return Hose Clamps

INVOLVED VEHICLES: 2005 (WK) Grand Cherokee

NOTE: This bulletin applies to vehicles equipped with a 5.7L engine (sales code EZB) built prior to December 11, 2004 (MDH 1211XX).

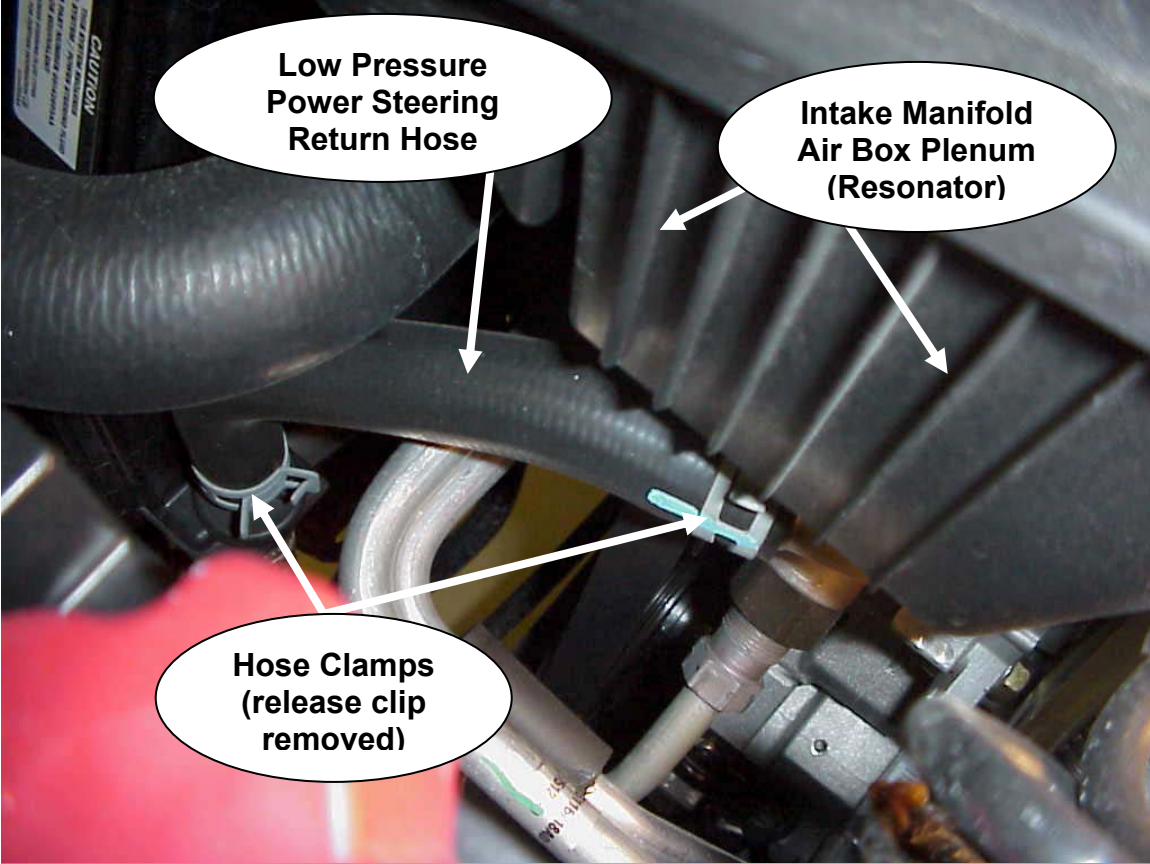
NOTE: The VIN List is available on DealerCONNECT for all affected dealers. The VIN List has been inserted in the Service Tab under Rapid Response Transmittals. The dealers receiving the Rapid Response Transmittal Service Action are the "Ship To" dealers and the VINS listed are specific to their dealership.

SYMPTOM/CONDITION:

A small number of vehicles may have release clips that have not been removed from one or both hose clamps used to secure the low pressure power steering return hose. The suspect hose clamps are used to connect the low pressure power steering return hose to the power steering reservoir and pump.

REPAIR PROCEDURE:

1. With the ignition in the OFF position (engine not running), locate and inspect the low pressure power steering return hose used to connect the power steering reservoir to the power steering pump. See figures below.
2. Verify if the power steering return hose and the two (2) attaching clamps are installed correctly and that the yellow release clip has been removed.
3. If the power steering return hose and both clamps are correctly installed, and no clamp release clip is present, then no further action is required.
4. If the hose clamps on the power steering return hose have not had the yellow release clip removed from one or both clamps then proceed to the next step.
5. Remove the intake manifold air box plenum (resonator) from the vehicle to gain access to both power steering return hose clamps.
6. Prior to removing a release clip, verify that power steering return hose and both clamps are correctly installed to the reservoir and pump.
7. Remove the yellow release clip present on one or both return hose clamps.
8. Install the intake manifold air box plenum (resonator). Tighten the plenum hose clamps to 3.4 Nm (30 in. lbs.). Tighten plenum attaching bolts to 4.5 Nm (40 in. lbs.).
9. Verify correct power steering fluid level.



POLICY: Reimbursable within the provisions of the warranty.

NOTE: USE OF THE LABOR OPERATION INCLUDED WITH THIS SERVICE ACTION ON VEHICLES OTHER THAN THOSE INVOLVED MAY BE SUBJECT TO CHARGE BACK.

TIME ALLOWANCE:

Labor Operation No:

19-50-15-91 Inspect Power Steering Return Hose and Clamps 0.2 Hrs.

19-50-15-92 Inspect & Reposition P/S Hose and Clamps 0.2 Hrs

FAILURE CODE: 51 – Improperly Installed

If you have any questions, contact your Business Center.



J. E. Hilger
Vice President
Global Service