

February 6, 2007

**TO:** ALL JEEP DEALERS

**FROM:** GLOBAL SERVICE

**SUBJECT:** RAPID RESPONSE TRANSMITTAL SERVICE ACTION #07-002  
Water Leak at Driver Side Foot Well

**INVOLVED VEHICLES:**

2007 (WK) Grand Cherokee

**NOTE: The VIN List is available on DealerCONNECT for all affected dealers. The VIN List has been inserted in the Service Tab under Rapid Response Transmittals. The dealers receiving the Rapid Response Transmittal Service Action are the “Ship To” dealers and the VIN’s listed are specific to their dealership.**

**DISCUSSION:**

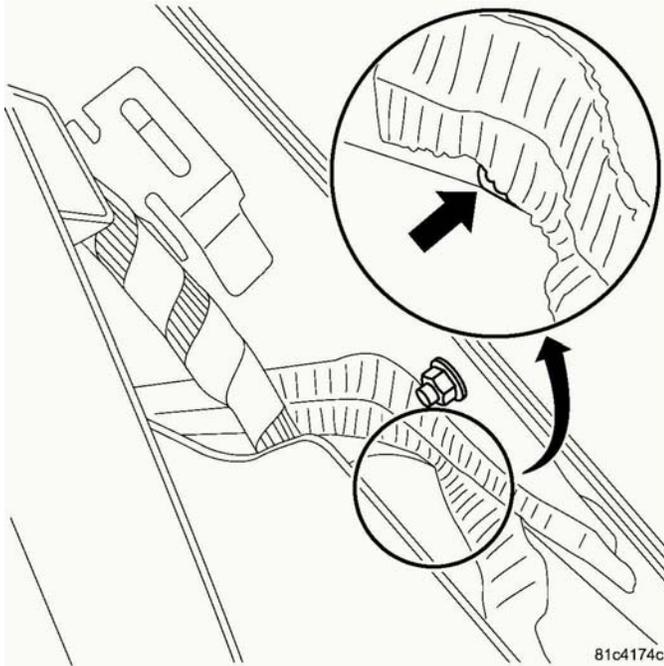
A number of vehicles may have been built with a sealer skip in the driver side “C” pillar area which could lead to a water leak which will travel along the rocker panel and accumulate in the driver side foot well. This Service Action involves applying seam sealer to the driver side inner floor seam.

**PARTS REQUIRED:**

1 NPN Body Seam Sealer

**REPAIR PROCEDURE**

1. Open driver side rear door and remove the scuff plate located in the lower center area of the door opening.
2. Pull the primary seal off from the bottom and half way up the C pillar to expose the opening between the trim panel and the inner sheet metal.
3. Carefully pull on the trim panel and loosen it from the lower attachment clip and bottom locator. Pull inboard to expose the lower floor seam area.
4. Locate the exposed flange with missed paint sealer at the rear wheel house inner to rear floor joint (See Figure blow). First make sure the area is clean and completely dry and then thoroughly cover the exposed area with Seam Sealer. Push the sealer into the flange area. Allow sealer to dry.



5. Install the trim panel.
6. Install the door seal.
7. Install the scuff plate.

**POLICY:** Reimbursable within the provisions of the warranty.

**NOTE:** Use of the Labor Operation included with this Service Action on vehicles other than those involved may be subject to charge back.

**TIME ALLOWANCE:**

Labor Operation No:

23-50-40-92

Seal, Inner Floor Seam (B)

0.5 Hrs.

**FAILURE CODE:** ZZ – Service Action

If you have any questions, contact your Business Center.