

June 1, 2007

TO: ALL JEEP DEALERS

FROM: GLOBAL SERVICE

SUBJECT: RAPID RESPONSE TRANSMITTAL SERVICE ACTION #07-020
Incorrect A/C System Charge

INVOLVED VEHICLES: 2007 (WK/XK) Grand Cherokee/Commander

NOTE: The VIN List is available on DealerCONNECT for all affected dealers. The VIN List has been inserted in the Service Tab under Rapid Response Transmittals. The dealers receiving the Rapid Response Transmittal Service Action are the "Ship To" dealers and the VIN's listed are specific to their dealership.

NOTE: This should be a top priority and be completed prior to sale to avoid suspect vehicles being delivered to customers.

DISCUSSION:

A number of Grand Cherokees and Commanders may have been built with an incorrect amount of refrigerant in the A/C system. The vehicles could be either overcharged or undercharged. Both conditions can lead to inadequate cooling.

PARTS REQUIRED:

1 82300101 R134A Refrigerant

REPAIR PROCEDURE:

Using the Procedures outlined in the Service Information in TechCONNECT, Section 24 - Heating and A/C, Plumbing Front, Standard Service Procedures, evacuate and recover the refrigerant. Charge the system with the appropriate refrigerant charge indicated on the label in the engine compartment.

POLICY: Reimbursable within the provisions of the warranty.

NOTE: Use of the Labor Operation included with this Service Action on vehicles other than those involved in the VIN list may be subject to charge back.

TIME ALLOWANCE:

Labor Operation No:

24-01-10-90 Evacuate, Recover and Charge A/C System (B)

0.4 Hrs.

FAILURE CODE: ZZ - Service Action

If you have any questions, contact your Business Center.