

November 14, 2007

TO: ALL CHRYSLER, DODGE AND JEEP DEALERS

FROM: GLOBAL SERVICE

SUBJECT: RAPID RESPONSE TRANSMITTAL/SERVICE ACTION #07-047
Distorted Sound In 6x9 Speakers

INVOLVED VEHICLES:

2007 - 2008 (LE) 300, Touring (International Markets)

2007 - 2008 (LX) 300, Charger, Magnum

2007 (L2) 300 (China)

2007- 2008 (JS) Avenger/Sebring/Sebring Convertible

2007 - 2008 (MK) Compass/Patriot

2007 - 2008 (PM) Caliber

2007 - 2008 (WK) Grand Cherokee

2007 - 2008 (WH) Grand Cherokee (International Markets)

2007 - 2008 (XK) Commander

2007 - 2008 (XH) Commander (International markets)

2007 - 2008 (DR) Ram truck

2007 - 2008 (DH/D1/DC) Ram Truck (2500 & 3500)

2007 (RS) Caravan/Voyager/Town & Country

2008 (RT) Caravan/Town & Country

NOTE: This Rapid Response Transmittal affects unsold vehicles only.

NOTE: The VIN List is available on DealerCONNECT for all affected dealers. The VIN List has been inserted in the Service Tab under Rapid Response Transmittals. The dealers receiving the Rapid Response Transmittal Service Action are the "Ship To" dealers and the VIN's listed are specific to their dealership. All involved vehicles will be loaded into the VIP system.

NOTE: This should be a top priority and be completed prior to sale to avoid suspect vehicles being delivered to customers.

DISCUSSION:

Some vehicles were built with 6x9 speakers that have a distorted sound in door speaker, rear quarter speaker or rear shelf speaker with the radio on. This affects vehicles with sales code RCB, RCG or RCD only.

PARTS:

Qty.	Part No.	Description
AR	05064035AB	6x9 Speaker
AR	05091019AB	6x9 Speaker
AR	56040860AC	6x9 Speaker

REPAIR PROCEDURE:

1. Replace all the 6x9 speakers in the vehicle following the procedures available in DealerCONNECT > TechCONNECT > 8 - Electrical > Radio > Speaker > Removal and Installation.

POLICY: Reimbursable within the provisions of the warranty.

NOTE: USE OF THE LABOR OPERATION INCLUDED WITH THIS SERVICE ACTION ON VEHICLES OTHER THAN THOSE INVOLVED MAY BE SUBJECT TO CHARGE BACK.

TIME ALLOWANCE:

LABOR OPERATION NO:

08-60-70-95	Speaker, Sound System - Replace Two Speakers (B)	DR/DH/DC/D1 0.5 Hrs. RT/RS/XK/XH /WK/WH 0.5 Hrs. JS-27 0.4 Hrs.
08-60-70-96	Speaker, Sound System - Replace Four Speakers (B)	LX/LE/L2 1.2 Hrs PM/MK 0.5 Hrs. RT/RS/JS-41 0.9 Hrs.

FAILURE CODE: ZZ - Service Action

If you have any questions, contact your Business Center.