



May 16, 2008

TO: ALL JEEP DEALERS

FROM: GLOBAL SERVICE

SUBJECT: RAPID RESPONSE TRANSMITTAL #08-043
Rear Window Belt Molding Noise, Loose or Sticking

INVOLVED VEHICLES:

2008 (WK) Grand Cherokee

NOTE: This Service Action affects unsold vehicles only.

NOTE: The VIN List is available on DealerCONNECT for all affected dealers. The VIN List has been inserted in the Service Tab under Rapid Response Transmittals. The dealers receiving the Rapid Response Transmittal Service Action are the "Ship To" dealers and the VIN's listed are specific to their dealership. All involved vehicles will be loaded into the VIP system.

DISCUSSION:

Some vehicles were built with a rear door window belt molding that can exhibit a moan sound or may stick and bind or become loose.

REPAIR PROCEDURE:

1. Roll both the rear windows down fully.
2. Insert sharp, slim razor knife into slot near lock knob and cut the inner lower secondary seal lip. (Fig 1) & (Fig 2).



FIGURE 1

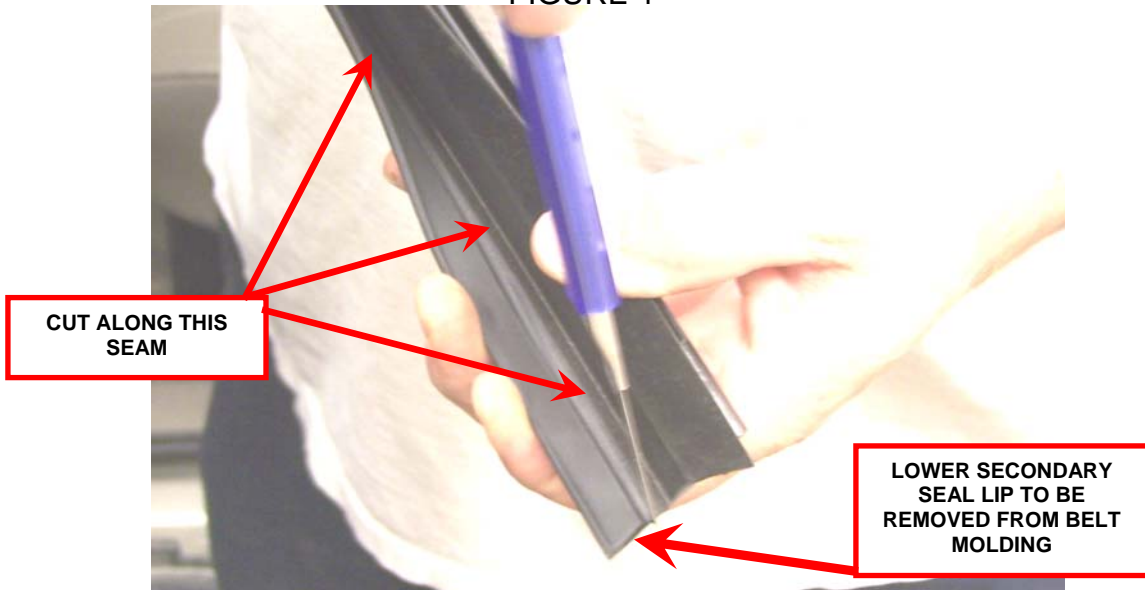


FIGURE 2 (Belt Molding Shown Removed For Clarity)

3. Cut rubber strip (lower secondary seal) along seam.
4. Cut lower secondary seal about 4 to 5 inches and then remove knife (Fig 3).



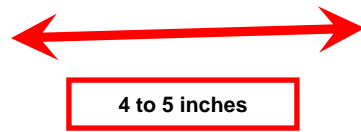


FIGURE 3

5. Using a pair of needle nose pliers, reach in between belt molding and window and pull the lower secondary seal out (Fig 4).



FIGURE 4

6. Pull strip in a horizontal motion along frame of window to remove lower secondary seal.
7. Repeat procedure on the other side.
8. Cycle windows up and down to verify condition is rectified.

POLICY: Reimbursable within the provisions of the warranty.

NOTE: USE OF THE LABOR OPERATION INCLUDED WITH THIS SERVICE ACTION ON VEHICLES OTHER THAN THOSE INVOLVED MAY BE SUBJECT TO CHARGE BACK.

TIME ALLOWANCE:

LABOR OPERATION NO:

23-51-17-96 Inner Belt Molding Remove Lower Lip Seal, Rear Doors (B) 0.2 Hrs.

FAILURE CODE: ZZ - Service Action

If you have any questions, contact your Business Center.