

October 8, 2008

TO: ALL CHRYSLER AND DODGE DEALERS

FROM: GLOBAL SERVICE

SUBJECT: RAPID RESPONSE TRANSMITTAL #08-064 REV. A
Navigation Disks Have Missing Or Inaccessible Information For Major European Cities.

INVOLVED VEHICLES:

2007	(LE)	Chrysler 300 (International Markets)
2007 - **2008**	(PM)	Caliber (International Markets)
2007 - **2008**	(MK)	Compass/Patriot (International Markets)
2007	(WH)	Grand Cherokee (International Markets)
2007	(XH)	Commander (International Markets)

THIS IS A REVISION TO RAPID RESPONSE TRANSMITTAL #08-064 DATED AUGUST 19, 2008 TO INCLUDE SOME EARLY BUILT 2008 VEHICLES. THE REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS.**

NOTE: This Service Action applies to models equipped with Navigation Systems (sales code REJ)

NOTE: This Service Action affects unsold vehicles.

NOTE: The VIN List is available on DealerCONNECT for all affected dealers. The VIN List has been inserted in the Service Tab under Rapid Response Transmittals. The dealers receiving the Rapid Response Transmittal Service Action are the "Ship To" dealers and the VIN's listed are specific to their dealership. All involved vehicles will be loaded into the VIP system.

NOTE: This should be a top priority and be completed prior to sale to avoid suspect vehicles being delivered to customers.

DISCUSSION:

A number of vehicles were built that contain Navigation disks that have incomplete or inaccessible information for some major European cities. Dealers/Distributors are required to replace the Navigation Disk.

PARTS REQUIRED:

1 56038650AF Navigation Disk

NOTE: International Dealers must order through ERES website.

REPAIR PROCEDURE:

1. Remove the Navigation disk from the radio or the owner's manual package and locate the disk part number.
2. Replace Navigation disk if the part number is 56038650AE with the AF level disk.
3. Turn on ignition, verify the disk loaded properly and the radio displays the navigational information when prompted.

POLICY: Reimbursable within the provisions of the warranty.

NOTE: USE OF THE LABOR OPERATION INCLUDED WITH THIS SERVICE ACTION ON VEHICLES OTHER THAN THOSE INVOLVED MAY BE SUBJECT TO CHARGE BACK.

TIME ALLOWANCE:

LABOR OPERATION NO:

08-60-02-9E Inspect/Replace Navigation Disk

0.2 Hrs.

FAILURE CODE: ZZ - Service Action

If you have any questions, contact your Business Center.