



January 2010

Dealer Service Instructions for:

Safety Recall J37

Brake Pedal Linkage Clip

Effective immediately all repairs on involved vehicles are to be performed according to this notification. Rapid Response Transmittal (RRT) 09-104 is no longer applicable for the involved vehicles only. Those vehicles that have already had this repair performed, as determined by our warranty records, have been excluded from this recall.

Models

2010 **(KA) Dodge Nitro**
(KK) Jeep® Liberty

NOTE: This recall applies only to the above vehicles built from October 29, 2009 through November 16, 2009 (MDH 102906 through 111612).

2010 **(WK) Jeep® Grand Cherokee**
(XK) Jeep® Commander

NOTE: This recall applies only to the above vehicles built from November 5, 2009 through November 12, 2009 (MDH 110509 through 111215).

2010 **(JS) Chrysler Sebring and Dodge Avenger**

NOTE: This recall applies only to the above vehicles built from November 12, 2009 through November 20, 2009 (MDH 111214 through 112009).

2009 **(DH) Dodge Ram Truck 2500 series**
(DM) Dodge Ram Truck 4500/5500 series
(D1) Dodge Ram Truck 3500 series

NOTE: This recall applies only to the above vehicles built from August 17, 2009 through August 28, 2009 (MDH 081711 through 082800).

Models (Continued)

2010 (DC) Dodge Ram Truck Cab Chassis 3500 series
(DJ) Dodge Ram Truck 2500 series
(DM) Dodge Ram Truck Cab Chassis 4500/5500 series
(DS) Dodge Ram Truck 1500 series
(D2) Dodge Ram Truck 3500 series

NOTE: This recall applies only to the above vehicles built from August 17, 2009 through December 10, 2009 (MDH 081712 through 121006).

IMPORTANT: Many of the vehicles within the above build periods have already been inspected or repaired and, therefore, have been excluded from this recall.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Dealers should also consider this requirement to apply to used vehicle inventory and should perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

Subject

The brake pedal linkage clip on about 20,000 of the above vehicles, excluding Dodge Ram trucks, may have been manufactured incorrectly. While some Dodge Ram trucks may not have the clip installed. A defective or missing brake pedal linkage clip could allow the brake booster input rod to detach from the brake pedal which will result in a loss of the vehicle's service brakes and could cause a crash without warning.

Repair

The brake pedal linkage clip must be replaced on all vehicles except Dodge Ram trucks.

Dodge Ram trucks must be inspected for the presence of the brake pedal linkage clip. Trucks found without the clip must have a new clip installed.

Parts Information

<u>Part Number</u>	<u>Description</u>
06035334	Clip, Brake Pedal Linkage

Each dealer to whom vehicles in the recall were assigned will receive enough brake pedal linkage clips to service about 10% of those vehicles.

Special Tools

No special tools are required to perform this service procedure.

Service Procedure**A. Inspect Brake Pedal Linkage Clip (Dodge Ram Trucks Only)**

NOTE: This procedure only applies to Dodge Ram truck models. All other vehicles proceed to Section B of this repair procedure.

1. Open the driver's front door.
2. Looking up under the instrument panel, by the brake pedal arm, inspect for the presence of a brake pedal linkage clip at the brake booster input rod (Figure 1):
 - If the brake pedal linkage clip is present, no further action is required.
 - If the brake pedal linkage clip is missing, install a new clip.

NOTE: An audible “click” will be heard when the clip is properly installed.

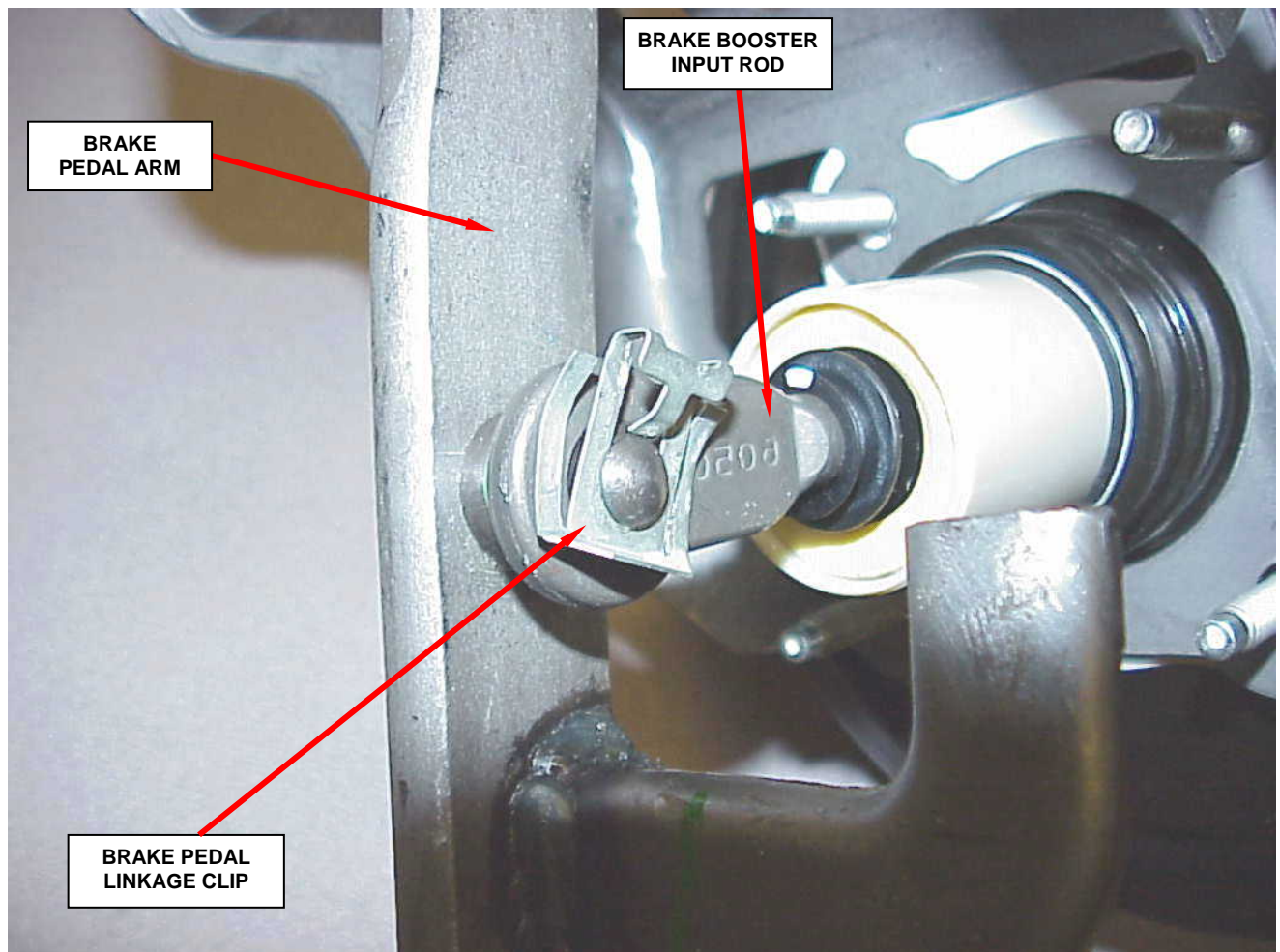


Figure 1 – Inspect for Missing Brake Pedal Linkage Clip

Service Procedure

B. Replace Brake Pedal Linkage Clip (All Models except Dodge Ram Trucks)

1. Open the driver's front door.
2. **Vehicles equipped with a hush panel**, remove the hush panel to gain access to the brake pedal linkage clip.
3. Remove and discard the original brake pedal linkage clip (Figure 2).
4. Install a new brake pedal linkage clip (Figure 2).

NOTE: An audible “click” will be heard when the clip is properly installed.

5. **Vehicles equipped with a hush panel**, install the hush panel.

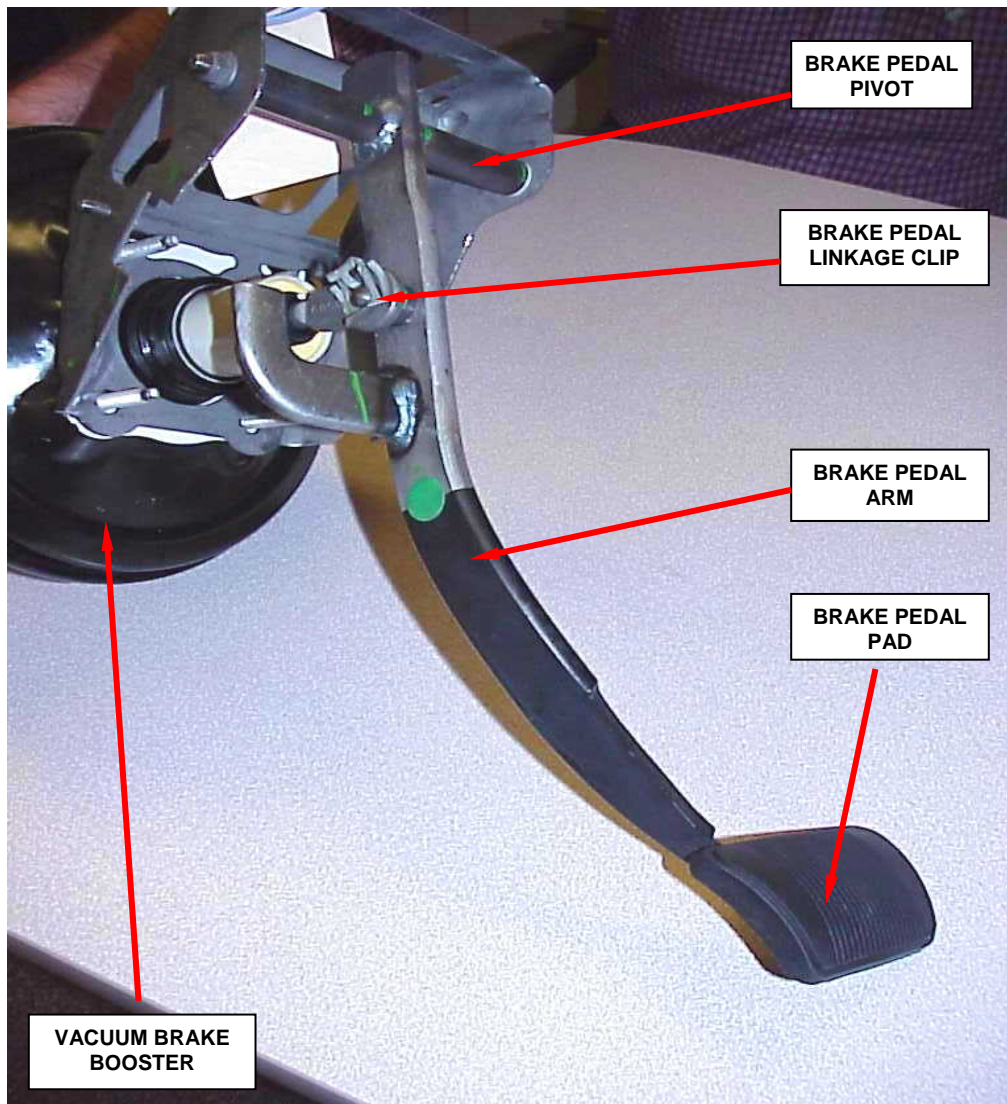


Figure 2 – Replace Brake Pedal Linkage Clip

Completion Reporting and Reimbursement

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims submitted will be used by Chrysler to record recall service completions and provide dealer payments.

Use one of the following labor operation numbers and time allowances:

	Labor Operation Number	Time Allowance
Inspect for brake pedal linkage clip	05-J3-71-81	0.2 hours
Replace brake pedal linkage clip	05-J3-71-82	0.2 hours

Add the cost of the recall parts package plus applicable dealer allowance to your claim.

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

Dealer Notification

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

Owner Notification and Service Scheduling

All involved vehicle owners known to Chrysler are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Enclosed with each owner letter is an Owner Notification postcard to allow owners to update our records if applicable.

Dealers are encouraged to consider alternative scheduling and servicing approaches for this recall. This repair does not require hoists or other full service facility special equipment and is a Chrysler Mobile Service approved repair.

Vehicle Lists, Global Recall System, VIP and Dealer Follow Up

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the “**Service**” tab and then click on “**Global Recall System.**” Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services Field Operations
Chrysler Group LLC



SAFETY RECALL J37 – BRAKE PEDAL LINKAGE CLIP

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2010 model year Chrysler Sebring; Jeep® Commander, Grand Cherokee, Liberty; Dodge Avenger, Nitro and 2009 and 2010 model year Dodge Ram trucks.**

The problem is... The brake pedal linkage clip on your vehicle (VIN: xxxxxxxxxxxxxxxxxxxx), excluding Dodge Ram trucks, may have been manufactured incorrectly. While some Dodge Ram trucks may not have the clip installed. A defective or missing brake pedal linkage clip could allow the brake booster input rod to detach from the brake pedal which will result in a loss of the vehicle’s service brakes and could cause a crash without warning.

What your dealer will do... Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will inspect and/or replace the brake pedal linkage clip. The work will take about ½ hour to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply contact your dealer right away to schedule a service appointment. Ask the dealer to hold the part for your vehicle or to order it before your appointment. **Remember to bring this letter with you to your dealer.**

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact Chrysler at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at
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If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Recall Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations
Chrysler Group LLC
Notification Code J37

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.