



April 2010

Dealer Service Instructions for:

## Safety Recall K05

### Rear Suspension Track Bar

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#### Models

2010 (WK) Jeep® Grand Cherokee  
(XK) Jeep® Commander

*NOTE: This recall applies only to the above vehicles built from December 9, 2009 through December 17, 2009 (MDH 120905 through 121709).*

*IMPORTANT: Many of the vehicles within the above build period have already been inspected or repaired and, therefore, have been excluded from this recall.*

**IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery.** Dealers should also consider this requirement to apply to used vehicle inventory and should perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

#### Subject

The rear suspension track bar bushing hoops on about 3,400 of the above vehicles may have been incorrectly manufactured and could fail. A failed track bar could reduce vehicle stability and cause a crash without warning.

#### Repair

The track bar must be removed from the vehicle and inspected. Track bars found with improperly welded bushing hoop(s) must be replaced.

**Parts Information****Part Number****Description****CBA0K050AA****Bar, Rear Suspension Track**

Due to the small number of involved vehicles expected to require a track bar, no parts will be distributed initially. **A track bar should be ordered only after inspection determines that replacement is required.** *Very few vehicles are expected to require a track bar replacement.*

**Special Tools**

No special tools are required to perform this recall.

**Service Procedure**

1. Remove the rear suspension track bar using the following procedure:

a. Raise the vehicle on an appropriate hoist.

b. Remove the right side (axle side) track bar retaining bolt (Figure 1).

c. Remove the left side (body side) track bar retaining bolt (Figure 2).

**CAUTION: The left rear coil spring may have to be slightly compressed to remove the left side track bar retaining bolt. Use extreme care not to nick or scratch the coil spring's protective coating.**

d. Carefully remove the track bar from the vehicle.

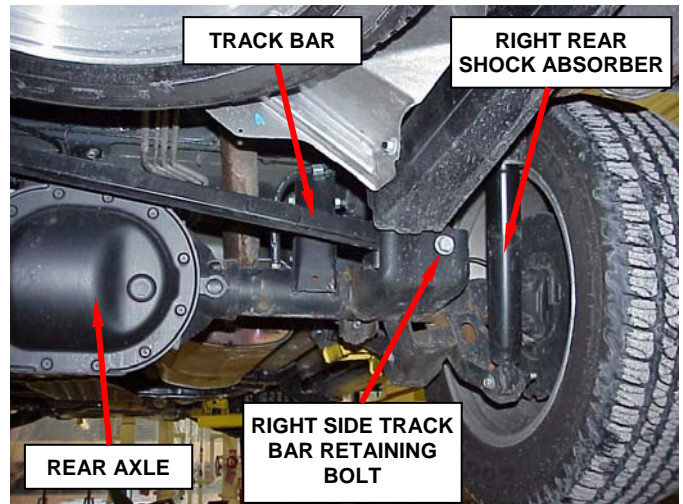


Figure 1 – Right Side Track Bar Bolt

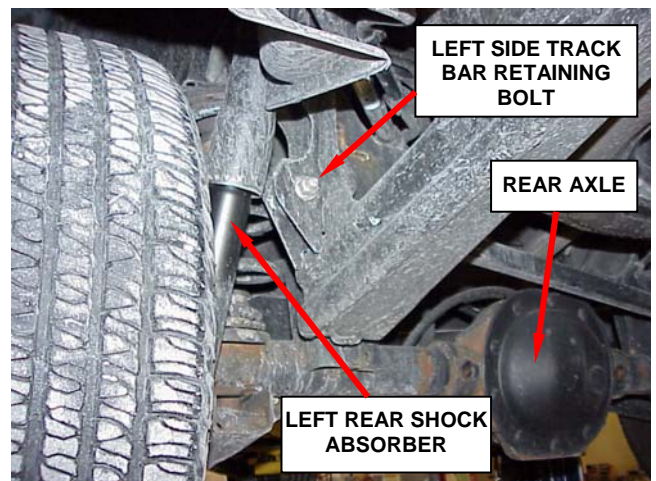


Figure 2 – Left Side Track Bar Bolt

**Service Procedure (Continued)**

2. Inspect both track bar bushing hoops (Figure 3):

- If the part line (seam) on both bushing hoops are at or near the center line of the track bar (+/- 1/4 inch (6 mm) from center), the track bar does not require replacement (Figure 3).
- If the part line (seam) on either of the bushing hoops is not within +/- 1/4 inch (6 mm) from the center line of the track bar, replace the track bar (Figure 3).

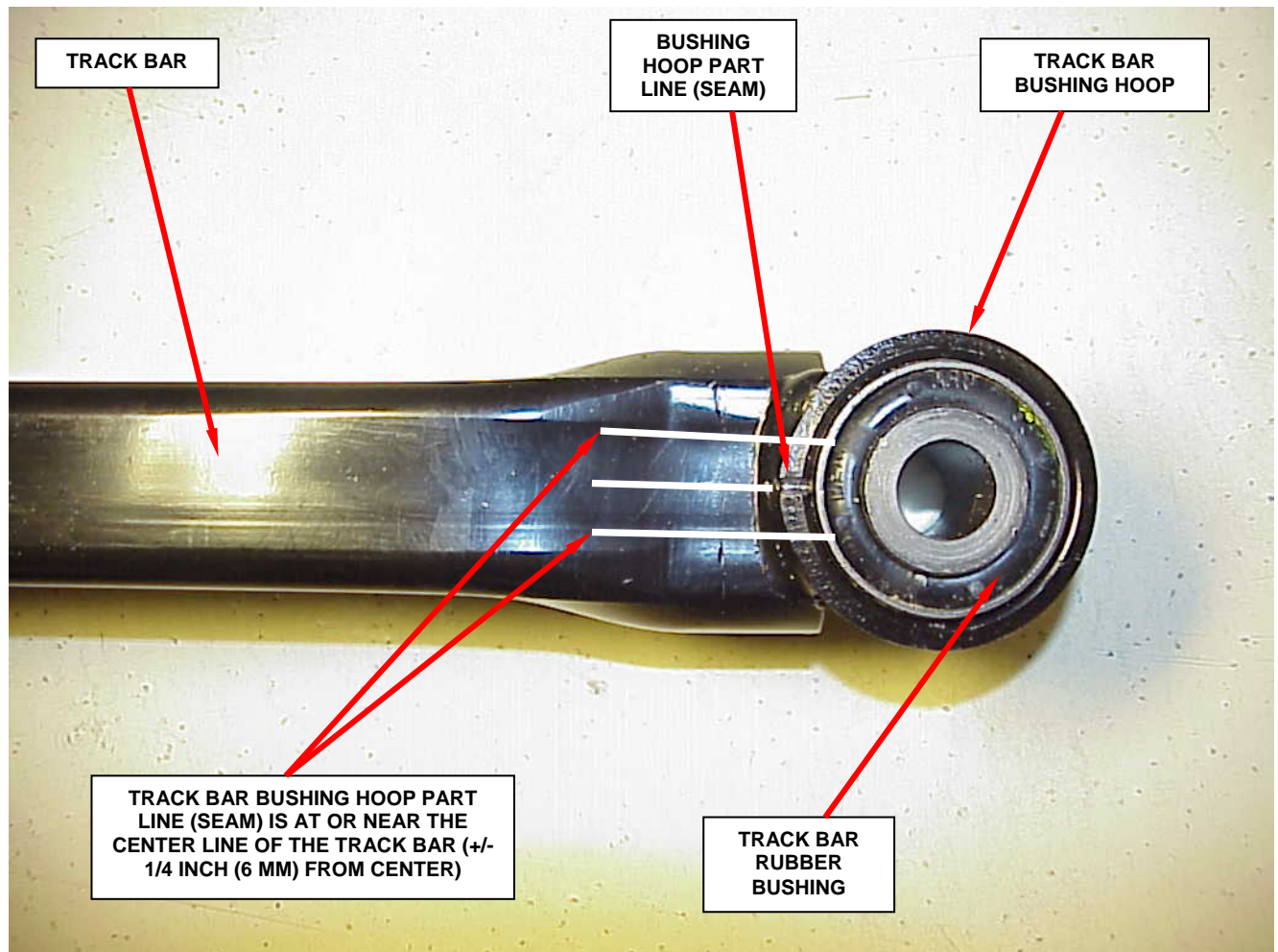


Figure 3 – Inspect Bushing Hoop Part Line Location

**Service Procedure (Continued)**

3. Place the track bar into position on the vehicle.

**NOTE: The track bar is symmetrical and can be installed in either direction.**

4. Loosely install the left and right track bar retaining bolts and nuts. **DO NOT TIGHTEN THE TRACK BAR RETAINING BOLTS AT THIS TIME.**

5. Lower the vehicle from the hoist.

6. Jounce the rear suspension several times to settle the suspension.

7. Using a mechanic’s creeper, slide under the vehicle and tighten both track bar retaining bolts to 140 ft. lbs. (190 N·m).

**Completion Reporting and Reimbursement**

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims submitted will be used by Chrysler to record recall service completions and provide dealer payments.

Use one of the following labor operation numbers and time allowances:

	<b>Labor Operation Number</b>	<b>Time Allowance</b>
Inspect track bar bushing hoop part line (seam) location	02-K0-51-81	0.4 hours
Inspect track bar bushing hoop part line (seam) location and replace track bar	02-K0-51-82	0.4 hours

Add the cost of the recall parts package plus applicable dealer allowance to your claim.

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

**Dealer Notification**

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

**Owner Notification and Service Scheduling**

All involved vehicle owners known to Chrysler are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Enclosed with each owner letter is an Owner Notification postcard to allow owners to update our records if applicable.

**Vehicle Lists, Global Recall System, VIP and Dealer Follow Up**

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner’s name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the “**Service**” tab and then click on “**Global Recall System.**” Your dealer’s VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

**Dealers must perform this repair on all unsold vehicles before retail delivery.** Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

*Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.*

**Additional Information**

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services Field Operations  
Chrysler Group LLC



**SAFETY RECALL K05  
REAR SUSPENSION TRACK BAR**

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2010 model year Jeep® Commander and Grand Cherokee vehicles.**

***The problem is...*** The rear suspension track bar bushing hoops on your vehicle (VIN: xxxxxxxxxxxxxxxxx) may have been incorrectly manufactured and could fail. A failed track bar could reduce vehicle stability and cause a crash without warning

***What your dealer will do...*** Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will inspect the rear suspension track bar and replace it if required. The work will take about ½ hour to complete. However, additional time may be necessary depending on service schedules.

***What you must do to ensure your safety...*** Simply contact your Chrysler, Jeep, or Dodge dealer right away to schedule a service appointment. **Please bring this letter with you to your dealer.**

***If you need help...*** If you have questions or concerns which your dealer is unable to resolve, please contact Chrysler at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at  
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If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 3 weeks.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations  
Chrysler Group LLC  
Notification Code K05

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.